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To: All Providers

RE: Database Maintenance

Web Portal Reports Temporarily Unavailable:

This maintenance action is to perform database maintenance. The only impact to providers will be the inability to retrieve Remittance Advice and Managed Care reports via the Web Portal. All other Web Portal, claims processing, and eligibility functions will not be impacted.

When:

Friday, October 24, 2008 at 9PM to Saturday, October 25, 2008 at 9PM

and

Friday, October 31, 2008 at 9PM to Saturday, November 1, 2008 at 9PM

All reports will be available at the conclusion of each maintenance period.

Oct 20, 2008